

# CERTIFICATE



## ISO/IEC 20000-1:2018

DEKRA Certification GmbH hereby certifies that the organization

### T-Systems International GmbH

#### Scope of certification:

Provision of Information Technology and Cloud Services in a connected business world and society for internal and external customers including service management and delivery of Dynamic Application Services & Infrastructure, Data Center Services, Software Development, Internet of Things (IoT), Cyber-Security, Project Management, Product Management and Consulting.

#### Certified location:

Hahnstrasse 43d, 60528 Frankfurt/Main, Germany  
(further locations see annex)

has established and maintains a service management system according to the above mentioned standard. The conformity was adduced with audit report no. A20121167.

Certificate registration no.:	DS-1215045/3	Certificate valid from:	2021-12-04
Validity of previous certificate:	2021-12-03	Certificate valid to:	2024-12-03

Language translation

Dr. Gerhard Nagel  
DEKRA Certification GmbH, Berlin, 2021-11-30



# Annex to the Certificate No. DS-1215045/3

valid from 2021-12-04 to 2024-12-03

The following locations / companies belong to the certificate above:

	Headquarter	Certified location	Scope of certification
	T-Systems International GmbH	Hahnstrasse 43d 60528 Frankfurt/Main Germany	See page 1
	<b>at the following locations / at the companies at the following locations</b>		<b>Scope of certification</b>
1.	Deutsche Telekom Security GmbH	Bonner Talweg 100 53113 Bonn Germany	See page 1
2.	Deutsche Telekom Security GmbH	Reuterstrasse 65 53115 Bonn Germany	See page 1
3.	Deutsche Telekom Security GmbH	Deutsche-Telekom-Allee 9 64295 Darmstadt Germany	See page 1
4.	Deutsche Telekom Security GmbH	Querstrasse, 1-11 04103 Leipzig Germany	See page 1
5.	Deutsche Telekom Security GmbH	Untere Industriestrasse 20 57250 Netphen Germany	See page 1
6.	Deutsche Telekom Security GmbH	Holzhauser Strasse 4-8 13509 Berlin Germany	See page 1
7.	Deutsche Telekom Security GmbH	Dingolfinger Strasse 1-15 81673 München Germany	See page 1
8.	Deutsche Telekom Security GmbH	Sternengasse 14-16 50676 Köln Germany	See page 1
9.	Deutsche Telekom Security GmbH	Überseering 2 22297 Hamburg Germany	See page 1
10.	T-Systems International GmbH	Eschborner Landstrasse 100 60489 Frankfurt/Main Germany	See page 1
11.	T-Systems International GmbH	Kruppstrasse 121 60388 Frankfurt/Main Germany	See page 1
12.	T-Systems International GmbH	Lübecker Strasse 2 39124 Magdeburg Germany	See page 1
13.	T-Systems International GmbH	Am Schiens 10-11 39221 Bördeland/Biere Germany	See page 1

# Annex to the Certificate No. DS-1215045/3

valid from 2021-12-04 to 2024-12-03

The following locations / companies belong to the certificate above:

	Headquarter	Certified location	Scope of certification
	T-Systems International GmbH	Hahnstrasse 43d 60528 Frankfurt/Main Germany	See page 1
	<b>at the following locations / at the companies at the following locations</b>		<b>Scope of certification</b>
14.	T-Systems International GmbH	Dachauer Strasse 665 80995 München Germany	See page 1
15.	T-Systems International GmbH	Elisabeth-Selbert-Strasse 1 80939 München Germany	See page 1
16.	T-Systems International GmbH	Am Gut Wolf 3 / 9a 52070 Aachen Germany	See page 1
17.	T-Systems International GmbH	Holzhauser Strasse 4-8 13509 Berlin Germany	See page 1
18.	T-Systems International GmbH	Rahel-Hirsch-Strasse 10 10557 Berlin Germany	See page 1
19.	T-Systems International GmbH	Friedrich-Ebert-Allee 140 53113 Bonn Germany	See page 1
20.	T-Systems International GmbH	Landgrabenweg 151 53227 Bonn Germany	See page 1
21.	T-Systems International GmbH	Heinrich Hertz Strasse 1 64295 Darmstadt Germany	See page 1
22.	T-Systems International GmbH	Überseering 2 22297 Hamburg Germany	See page 1
23.	T-Systems International GmbH	Bannwaldallee 42 76185 Karlsruhe Germany	See page 1
24.	T-Systems International GmbH	Fasanenweg 5 70771 Leinfelden Germany	See page 1
25.	T-Systems International GmbH	Mecklenburgring 25 66121 Saarbrücken Germany	See page 1
26.	T-Systems International GmbH	Alessandro-Volta-Strasse 11 38440 Wolfsburg Germany	See page 1
27.	T-Systems International GmbH	Marsplatz 4 80335 München Germany	See page 1

# Annex to the Certificate No. DS-1215045/3

valid from 2021-12-04 to 2024-12-03

The following locations / companies belong to the certificate above:

	Headquarter	Certified location	Scope of certification
	T-Systems International GmbH	Hahnstrasse 43d 60528 Frankfurt/Main Germany	See page 1
	<b>at the following locations / at the companies at the following locations</b>		<b>Scope of certification</b>
28.	T-Systems International GmbH	Risaer Strasse 5-7 01129 Dresden Germany	See page 1
29.	T-Systems International GmbH	Karlskroner Strasse 32 85051 Ingolstadt Germany	See page 1
30.	Deutsche Telekom Healthcare and Security Solutions GmbH	Friedrich-Ebert-Allee 140 53113 Bonn Germany	See page 1
31.	T-Systems Information Services GmbH	Pascalstrasse 11 10587 Berlin Germany	See page 1
32.	T-Systems Multimedia Solutions GmbH	Riesaer Strasse 5-7 01129 Dresden Germany	See page 1
33.	T-Systems Austria GesmbH	Rennweg 97-99 1030 Wien Austria	See page 1
34.	T-Systems Austria GesmbH	Richard-Neutra-Gasse 10 1210 Wien Austria	See page 1
35.	T-Systems Austria GesmbH	Hans-Czettel-Straße 1 3950 Gmünd Austria	See page 1
36.	T-Systems Austria GesmbH	Grieskai 96 8020 Graz Austria	See page 1
37.	T-Systems do Brasil Ltda.	Rua Olimpiadas, 205 - Vila Olímpia 04551-000 - Sao Paulo / SP Brazil	See page 1
38.	T-Systems do Brasil Ltda.	Alameda Araguacema, 187 - Tamboré 06460-070 Barueri / SP Brazil	See page 1
39.	T-Systems do Brasil Ltda.	Rua Baffin, 32/60 - Chácara Inglesa 09750-620 - São Bernardo do Campo / SP Brazil	See page 1
40.	T-Systems do Brasil Ltda.	Rua Ingo Hering, 20 - Bom Retiro 89010-205 - Blumenau / SC Brazil	See page 1

# Annex to the Certificate No. DS-1215045/3

valid from 2021-12-04 to 2024-12-03

The following locations / companies belong to the certificate above:

	Headquarter	Certified location	Scope of certification
	T-Systems International GmbH	Hahnstrasse 43d 60528 Frankfurt/Main Germany	See page 1
	<b>at the following locations / at the companies at the following locations</b>		<b>Scope of certification</b>
41.	T-Systems P.R. China Ltd.	1602, Tower 3 No.12 Dongtucheng Road Heping Street Chaoyang District Beijing 100013 China	See page 1
42.	T-Systems P.R. China Ltd.	Unit. 1501, No. 1350, Li Tong Plaza, North Sichuan Road, Hongkou District, 200080 Shanghai China	See page 1
43.	T-Systems P.R. China Ltd.	19F, Building F3, A9 area, Wuhan Future city, No.999 Gaoxin Road, Eastlake Development Zone, 430070 Wuhan China	See page 1
44.	T-Systems France SAS	1-3 rue Eugène et Armand Peugeot 92500 Rueil-Malmaison France	See page 1
45.	Deutsche Telekom Systems Solutions Hungary Kft.	Tóth Kálmán u. 2/B (Mill Park) 1097 Budapest Hungary	See page 1
46.	Deutsche Telekom Systems Solutions Hungary Kft.	Vezér u. hrsz. 0204/15 (TUDÁSPARK) 4032 Debrecen Hungary	See page 1
47.	Deutsche Telekom Systems Solutions Hungary Kft.	Nagy Lajos király útja 11. 7621 Pécs Hungary	See page 1
48.	Deutsche Telekom Systems Solutions Hungary Kft.	Bocskai u. 8/B 6721 Szeged Hungary	See page 1
49.	Deutsche Telekom Systems Solutions Hungary Kft.	Rókusi krt. 2-10. 6724 Szeged Hungary	See page 1
50.	T-Systems ITC Iberia, S.A.	Calle Sancho de Ávila, 110 - 130 08018 Barcelona Spain	See page 1

# Annex to the Certificate No. DS-1215045/3

valid from 2021-12-04 to 2024-12-03

The following locations / companies belong to the certificate above:

	Headquarter	Certified location	Scope of certification
	T-Systems International GmbH	Hahnstrasse 43d 60528 Frankfurt/Main Germany	See page 1
	<b>at the following locations / at the companies at the following locations</b>		<b>Scope of certification</b>
51.	T-Systems ITC Iberia, S.A.	Parcela PC1 08 01 Carretera BP-1413 Km 3,7 08290 Cerdanyola del Valles Spain	See page 1
52.	T-Systems ITC Iberia, S.A.	Camí de Valls, 81-87 43204 Reus Spain	See page 1
53.	T-Systems ITC Iberia, S.A.	Avinguda Bellisens, 42 43204 Reus Spain	See page 1
54.	T-Systems ITC Iberia, S.A.	Orduña, 2 28034 Madrid Spain	See page 1
55.	T-Systems ITC Ibéria, S.A. - Sucursal em Portugal	Edifício Atlantis Av. Dom João II, nº 44 C 1990-095 Lisboa Portugal	See page 1
56.	T-Systems ITC Ibéria, S.A. - Sucursal em Portugal	Parque de Fornecedores da VW Autoeuropa Edifício Sogepin - T-Systems 2951-510 Quinta do Anjo Palmela Portugal	See page 1
57.	T-Systems ITC Ibéria, S.A. - Sucursal em Portugal	Volkswagen Autoeuropa, Ed. 11 Quinta da Marquesa 2954-024 Quinta do Anjo Portugal	See page 1
58.	T-Systems Information and Communication Technology India Private Limited	Panchshil Business Park Tower A, Survey Number 20, Village Balewadi, Taluka Havel District Pune 411045 India	See page 1
59.	T-Systems Information and Communication Technology India Private Limited	Umiya Business Bay Tower II, Cessna Business Park, Off Outer Ring Road, Marathanhalli, Bangaluru Karnataka 560037 India	See page 1
60.	T-Systems México, S.A. de C.V.	Boulevard Municipio Libre 1933 Ex Hacienda Mayorazgo CP 72450 Puebla Mexico	See page 1

# Annex to the Certificate No. DS-1215045/3

valid from 2021-12-04 to 2024-12-03

The following locations / companies belong to the certificate above:

	Headquarter	Certified location	Scope of certification
	T-Systems International GmbH	Hahnstrasse 43d 60528 Frankfurt/Main Germany	See page 1
	<b>at the following locations / at the companies at the following locations</b>		<b>Scope of certification</b>
61.	T-Systems Nederland B.V.	Van Deventerlaan 33 3528 AG Utrecht Netherlands	See page 1
62.	T-Systems Nederland B.V.	Henk Sneevlietweg 2 1066 VH Amsterdam Netherlands	See page 1
63.	T-Systems Nederland B.V.	Lakenblekerstraat 13 1431 GE Aalsmeer Netherlands	See page 1
64.	T-Systems Nederland B.V.	Rondebeltweg 62 1329 BG Almere Netherlands	See page 1
65.	T-Systems Nederland B.V.	Fokkerweg 300 1438 AN Oude Meer Netherlands	See page 1
66.	T-Systems Nordic A/S	Dampfærgevej 21 th 2100 Osterbro Denmark	See page 1
67.	T-Systems Nordic A/S	T-Systems Nordic TC Services A/S, Sverigefilial Kista Science Tower Färögatan 33, House D, 7th floor, SE-164 51 Kista Sweden	See page 1
68.	T-Systems Nordic A/S	T-Systems Nordic A/S sivuliike Suomessa Keilaranta 16, 5th floor, FI-02150 Espoo Finland	See page 1
69.	T-Systems Nordic A/S	T-Systems Nordic TC Services A/S, Norway Branch c/o Visma Services Norge AS POB 733 Skøyen, NO-0214 Oslo Norway	See page 1
70.	T-Systems North America, Inc.	1901 Butterfield Road, Suite 700 Downers Grove, IL 60515 USA	See page 1
71.	T-Systems North America, Inc.	550 Club Drive, Montgomery, TX 77316 USA	See page 1

# Annex to the Certificate No. DS-1215045/3

valid from 2021-12-04 to 2024-12-03

The following locations / companies belong to the certificate above:

	Headquarter	Certified location	Scope of certification
	T-Systems International GmbH	Hahnstrasse 43d 60528 Frankfurt/Main Germany	See page 1
	<b>at the following locations / at the companies at the following locations</b>		<b>Scope of certification</b>
72.	T-Systems North America, Inc.	5150/70 Westway Park Blvd, Houston, TX 77041 USA	See page 1
73.	LLC T-Systems RUS	14, Liniia 13 V.O. Build B 199034 Saint Petersburg Russia	See page 1
74.	LLC T-Systems RUS	36/40, Sredniy prospect, Vasilievsky Island 199034 Saint Petersburg Russia	See page 1
75.	LLC T-Systems RUS	17, Taganskaya st., office 23 109147 Moscow Russia	See page 1
76.	LLC T-Systems RUS	11, Kirova street 394018 Voronezh Russia	See page 1
77.	T-Systems Singapore Pte. Ltd.	15 Changi Business Park Crescent #06-01 Haite Building Singapore 486006 Singapore	See page 1
78.	T-Systems Singapore Pte. Ltd.	23 Tai Seng Drive Singapore 535224 Singapore	See page 1
79.	T-Systems Singapore Pte. Ltd.	29A International Business Park Jurong East, Singapore 609934 Singapore	See page 1
80.	T-Systems Singapore Pte. Ltd.	164 Kallang Way #03-09 Singapore 349248 Singapore	See page 1
81.	Deutsche Telekom Systems Solutions Slovakia s.r.o	Žriedlová 13 04001 Košice Slovakia	See page 1
82.	Deutsche Telekom Systems Solutions Slovakia s.r.o	Moldavská 8/A - 8/B 04001 Košice Slovakia	See page 1
83.	T-Systems Schweiz AG	Industriestrasse 21 3052 Zollikofen Switzerland	See page 1
84.	T-Systems Schweiz AG	Engenhaldenstrasse 12 3012 Bern Switzerland	See page 1
85.	T-Systems Limited	Building K2 Timbold Drive, Kents Hill Milton Keynes, MK7 6BZ United Kingdom	See page 1



# Annex to the Certificate No. DS-1215045/3

valid from 2021-12-04 to 2024-12-03

The following locations / companies belong to the certificate above:

	Headquarter	Certified location	Scope of certification
	T-Systems International GmbH	Hahnstrasse 43d 60528 Frankfurt/Main Germany	See page 1
	<b>at the following locations / at the companies at the following locations</b>		<b>Scope of certification</b>
86.	T-Systems Limited	8 Buckingham Ave Slough SL1 4AX United Kingdom	See page 1
87.	T-Systems Limited	Western International Park Hayes Road Hayes UB2 5XJ United Kingdom	See page 1
88.	Deutsche Telekom IOT GmbH	Landgrabenweg 151 53227 Bonn Germany	See page 1
89.	I.T.E.N.O.S. International Telecom Network Operation Services GmbH	Bonner Talweg 100 53113 Bonn Germany	See page 1
90.	I.T.E.N.O.S. International Telecom Network Operation Services GmbH	Rebstöcker Strasse 25-31 / Kleyerstrasse 90 60326 Frankfurt/Main Germany	See page 1
91.	I.T.E.N.O.S. International Telecom Network Operation Services GmbH	Holtdorfer Strasse 35; 53229 Bonn Germany	See page 1
92.	I.T.E.N.O.S. International Telecom Network Operation Services GmbH	Vogelsanger Weg 91; 40470 Düsseldorf Germany	See page 1
93.	I.T.E.N.O.S. International Telecom Network Operation Services GmbH	Bauerbergweg 23 - 25 22111 Hamburg Germany	See page 1

  
Dr. Gerhard Nagel  
DEKRA Certification GmbH Berlin; 2021-11-30

